AT&T Facility Portal FAQ

1.	How is the Attacher Schema Provided?	See the user manual posted on CLEC online. There you will find the Attacher Schema Pole Attachment DB Phase 2 Schema Details.pdf.
2.	How can the Attacher download poles for their attachments?	Attachers will be able to select an Area of Interest (AOI) based on State, County, Zip code or AT&T Wire Center.
3.	What Poles and Characteristics will be provided and displayed in Pole data?	AT&T Solely Owned Poles and AT&T Jointly Owned poles of which AT&T is a partial owner populated in the Facility Portal. For each pole downloaded, the following attributes will be included in the file if available: Waldo ID; Lat/Long, Pole Tag #.... During the deployment phase, the portal will display the specific pole details listed above. Once the additional capability required by CPUC Decision 21-10-019 is launched in October 2024, there will be two reports available. One report will provide pole details about poles in the AOI, and a second report will provide pole and attachment details about poles in the AOI, consistent with D.21-10-019.
4.	How attachers provide data to AT&T	Attacher will populate a CSV file with its facility information for the relevant poles provided in the bulk download that they obtained through the Facility Portal.
5.	Data schema Attributes provided in Phase 1 export	Please see the AT&T Schema Details Pole Attachment DB Phase 2 Schema Details.pdf.
6.	How does the attacher provide the information back to AT&T	Attacher will access the same Facility Portal through which they downloaded the pole export. On this portal, Attacher will upload the populated CSV file using the "Pole Data Uploads by CSV file" function on the user dashboard page.
7.	What will the Pole Owner Display in their portal? (Reporting)	During the deployment phase, the portal will display the specific pole details listed above. Once the additional capability required by CPUC Decision 21-10-019 is launched in October 2024, there will be two reports available. One report will provide pole details about poles in the AOI, and a second report will provide pole and attachment details about poles in the AOI, consistent with D.21-10-019.
8.	Access Security	Access will be limited to users with a defined approved profile. Please see the Q&A document for details ATT Response to TMo VZ Request re Security.pdf.
9.	Can a user update their initial upload?	Yes. AT&T expects that there will need to be updates by attachers, especially during the 12 months between the initial submission and the October 2024 launch of the additional functionality required by the Commission decision.

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10. How will the Pole Owner keep the Attachment information up to date?	The portal will reflect the latest information provided by attachers. In the future, AT&T plans to implement a mechanized process to include information provided by the attachers through the application process.
11. If the same pole appears in two separate applications, which company does an attacher submit attachment data?	The attacher should submit data to the pole owner who owns the space they are located in. This should be the same entity to which the attacher submitted a pole attachment application.
12. How will the base owner pole records get updated.	THIS ONLY HAPPENS FOR JOINT OWNED POLES. While some of the details will be finalized over the next 12 months, AT&T is prepared to send a file of changes that will be generated every 48 hours. This will be an automated file from AT&T's facility portal. The file can be automatically sent to the Joint Owners system for intake/updates. AT&T will provide an upload method through the Facility Portal for Joint Owners to provide updates to the pole. This includes the most recent pole load analyses (PLAs).
13. How are documents shared between joint pole owners? Pole Loading Analysis (PLA), Inspection	AT&T plans to share attachment data with joint owners and the mechanics of doing so are under development.
14. Does the AT&T pole database have attachment information for each of the undersigned attachers and will they provide.	Currently AT&T has limited attachment information at a pole level. The key to merging uploaded information and existing information will be the attacher's application number. The attachment information is documented in each Structure Access agreement that the attacher should already possess.
15. When will AT&T's pole database be ready for testing with the undersigned attachers?	Facility Portal functions are scheduled to be released August 25, 2023. Before attacher access is enabled, we will refresh the pole data and expect it will take several days to complete. Current target date is August 30, 2023. We will continue to update pole data as we reconcile AT&T data with the other Pole Owners.
16. When will AT&T's pole database be ready for bulk data transfer from the undersigned attachers?	AT&T's goal is to deploy attachment upload capability on the schedule above. We do expect delays accessing the Facility Portal while refreshing the data.
17. When will AT&T's pole database structure, logic and interface be in its final form with respect to the 7 data points?	AT&T effective date for displaying attacher data is 10/9/2024.